

Our dedicated Group Support Team is here to help make planning your group holiday as simple and stress-free as possible. The information below explains how group bookings work, the benefits available, and how to get started. If you have any questions or would like to discuss your plans, our Group Support Team is always happy to help.

Planning stage

To learn more about the types of groups we can accommodate and the benefits available, please visit our [Groups & Group Bookings page](#).

A group booking consists of five or more accommodations. If you're looking to book for a smaller family gathering, our Contact Centre team will be happy to help. Simply give them a call to make your reservation.

To start planning your group holiday, complete and submit our Groups Enquiry Form, including as much information as possible about your proposed trip. Once we've received your enquiry, a member of our Group Support Team will be in touch within 72 hours with a personalised quotation..

Providing a quotation

We understand that organising a holiday for a larger group of family or friends can take time. That's why we're happy to provide a written quotation that you can share with your group or committee.

Quotes are valid for 14 days, and we'll honour the prices shown during that period. Please note that accommodation is not held at the quotation stage, so any future booking will be subject to availability at the time you decide to proceed.

If this will be your first group holiday at a Hoburne park, we may occasionally ask for a reference from a previous holiday park or accommodation provider before confirming a booking. If required, we'll discuss this with you when we provide your quote.

If no booking has been made within 14 days, we may need to re-quote or, depending on availability, decline the original request.

Group Pricing & Benefits

Groups can enjoy savings of up to 35%, depending on the time of year you travel. Additional benefits may also be available for both the organiser and the wider group, depending on the size of your party.

To receive the maximum discounts available, we recommend that one organiser manages the booking and collects payments from the group. Discounts will vary depending on your chosen travel dates and the time of year.

If you'd prefer each group member to make their own booking and payment, we can still link all bookings together and help coordinate your stay. However, discounts and benefits may be reduced due to the additional administration involved.

From time to time, we may run public promotions that offer greater savings than our standard group discounts. You're welcome to book through these promotions, but the terms of that offer will apply, including any deposit and balance payment requirements. Additional group benefits cannot be combined with promotional offers

Securing Your Holiday

Once you're ready to go ahead with your booking, we can hold your accommodation for a maximum of 28 days. The exact hold period will depend on the promotion, group size and your circumstances. Your Account Manager will discuss and agree this with you when booking.

A deposit of £50 per accommodation is required to secure your booking. If your holiday starts within 60 days, the full balance will be due at the time of booking.

You'll also have the option to purchase cancellation cover for an additional charge.

For touring rallies where the total booking value is less than £50 per pitch, the full balance will be due when booking.

Special Requests

If your group requires additional arrangements, such as restaurant reservations, room hire or pre-bookable group activities, please let us know when making your enquiry.

If any of these services are essential to your booking, we'll discuss your requirements with the park team and confirm what's possible. Where needed, we'll also suggest alternative options.

Some services may incur additional charges, which we'll always discuss with you before making any arrangements.

Terms & Conditions

Full details of our booking terms, cancellation cover and cancellation policy can be found in our [Holiday Booking Terms & Conditions](#).